

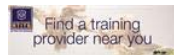


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IN OTHER NEWS

[Promoting our Members](#)



On 28th November we launched our new **Master Driver Consortium** marketing campaign, in association with Admedia.

This new campaign appears in **22 motorway service stations** across the UK and will be active from **28th November until 25th December**. Whilst promoting the use of our consortium members, the advertisement will also act as a reminder to drivers to plan their Driver CPC for LGV training ahead of the September 2014 deadline.

To view a copy of the Admedia advertisement, please [click here](#). For more information on joining the Master Driver Consortium, please contact +44 (0)1952 520211

[Gist Limited Scoop Award](#)



RTITB would like to congratulate one of our Master Driver Consortium members, **Gist Limited**, on their recent win at the **CILT (UK)'s Annual Awards for Excellence, 2011**.

Gist's commitment and innovative approach to training was recognised as they were awarded the prestigious **Development**

[Let's Stop Counterfeit Training](#)



Every year RTITB investigates hundreds of organisations and individuals who falsely claim or infer that they are delivering RTITB accredited training. These false claims/inferences of accreditation are not only unfair to accredited organisations and purchasers, but are also potentially illegal (such claims are probably in contravention of the Business Protection from Misleading Marketing Regulations 2008) and infringe business trademarks.

Registered instructors cannot issue any training/test certificates that reference RTITB, unless their organisation or employer has been accredited by RTITB. Any training delivered by a registered instructor who is not working for an accredited organisation will not be recognised or accredited by RTITB in any way. Any training conducted by an accredited organisation must be registered with the National Operator Registration Scheme (NORS). **REMEMBER, IF IT'S NOT NORS, IT'S NOT RTITB.**

RTITB's marketing department conduct weekly internet searches in order to find those who are falsely claiming RTITB accreditation. In a bid to stop fraudsters from using the RTITB name, we will be reporting any known organisations or instructors to trading standards, which may also result in removal of the individual's name from the National Register of Instructors. Furthermore, should RTITB discover any continued claim of RTITB accreditation, we will commence legal proceedings.

We appreciate that there are some misunderstandings between registration and accreditation. If you are unsure of your status, please [click here](#). Can individuals please advise of their name, date of birth and registration number, and can organisations please cite their company name and address.

As a matter of urgency, we request that any organisation currently using the RTITB name or logo under false pretences to stop now, and remove any mention of RTITB from their commercial material. We invite these organisations to become RTITB accredited in order to use the RTITB name and logo legitimately and demonstrate their professionalism. This will also ensure that all candidates who receive training from these organisations will be provided with **genuine** RTITB accredited training and certification (once validated and registered) on NORS.

We will not tolerate any false use of the RTITB name or image.

[Penalties for Driver CPC Violations](#)



It has been announced that **VOSA** are now issuing fixed penalties for any drivers who violate current **Driver CPC** legislation.

As Driver CPC regulations state, new HGV licence holders will be required to register their qualification with

the Driving Standards Agency also and as a result, must have both their HGV licence and Driver Qualification Card in their possession. In order to ensure that this compliance is met, VOSA will be conducting routine roadside checks, with a **£30 fine** being issued to those who do not comply. The offence will also be followed up with the driver's operating company.

Although the current £30 fine may seem small to some, there is a strong belief that this penalty will increase in severity once the first 5-year training cycle ends in **September 2014**. This penalty mirrors the thoughts of Logistics' Minister, Mike Penning's belief that regulations must be adhered to and punishments should be given to those who do not abide.

of People Award. This award acknowledges commitment to people development and is awarded to businesses who have achieved demonstrable business results, people development, sustained learning and on-going performance improvement.

Martin Gwynn, Chief Executive of Gist said: "Gist's people programme is key to our business success. Delivering excellence to our customers relies on our high standards and skilled workforce. We are proud of our people and through them, are proud to deliver service excellence to our customers."

During the evening, Rachel Beeken, General Manager for one of Gist's largest operations, was also acknowledged, as she was presented with the **Young Manager of the Year** award.

Laura Nelson would like to thank Gist for inviting her to the event and congratulates them on this fantastic achievement.

Drivers Advised by DVA to Exchange Paper Licences

All bus, coach and lorry drivers who are in possession of a British paper driving licence have been urged to exchange it for a photocard licence in order to obtain their **Driver Qualification Card (DQC)**.

A DQC will act as proof that the driver in question has obtained their CPC qualification, which, by law, all professional drivers must have, along with their driving licence. Any driver with a photocard licence will automatically be provided with their DQC free of charge upon completion of 35 hours of periodic training, or once they have obtained their initial Driver CPC qualification. Although drivers will still be required to pay the £20 fee for their photocard licence, they will save up to £30 over a 10-year period.

For more information on how you can exchange your licence, visit the [Directgov website here](#).

The RTITB Assist Range



Following the successful launch of the Counterbalance Operators DVD, we have expanded our Assist range, with the launch of our Safety posters.

To any driver, this announcement is just one reminder as to why Driver CPC regulations should be followed, and how the new five-year training cycle is just one of the many changes that Driver CPC will bring to the industry.

Consultation Group Decides

On 22nd November, we held our first Master Driver Consortium consultation group.

Our Master Driver Consortium members have decided that the next 3 courses they would like to see developed are as follows:

- Road Traffic Collision and First Aid (7 hours)
- Waste Management and Recycling (7 hours)
- PCV (10 x 3.5 hour modules)

These groups, as stated within the Master Driver CPC Consortium contract, allow for the discussion and development of current and future courses offered through the consortium. As a result of the consultation groups, it was identified that the consortium is in need of additional resources, a point which has been fully supported by the Board of Directors. Therefore, Alex Samson, our current Course Developer, has been promoted to Senior Course Developer and we are now recruiting an additional Course Developer to work alongside him, to start at the end of January 2012. We have also identified subject matter experts who will work in conjunction with Alex to create the course material for the new courses.

The first new material to be developed will be the 7 hour Road Traffic Collision and First Aid course and the PCV modular courses. This material will be launched by the end of **April 2012**. The current LGV modular DVD will be re-evaluated and developed ready for **July 2012**, with the final of the three chosen courses, Waste Management and Recycling, developed for launch by the end of **October 2012**. These proposed dates are dependent on the addition of a suitable Course Developer. More information will be released as the courses are developed.

Please note: any other courses that were suggested for development have not been ignored, but will be revisited at a later date as we continue to develop the courses offered through our consortium.

RTITB to Sponsor Truckfest 2012



We are incredibly excited to announce that we will be exhibiting at **Truckfest Peterborough**, to be held from **6th-7th May 2012**, acting as associate sponsor of the event.

We will be joining hundreds of organisations from throughout the logistics industry at the East of England Showground, helping Truckfest celebrate its 30th anniversary. During the event we will be promoting the use of our **Master Driver Consortium** members and the **Master Driver Registration Scheme (MDRS)**, whilst also being the proud sponsor of the 2012 Best Small Fleet award.

Truckfest is one of the most popular events within the road haulage and logistics industry, with five separate events now being held throughout the year. Boasting some of the largest crowds recorded for events in the logistics industry, Peterborough's 2011 event saw attendance figures of over 103,000.

Commenting on RTITB's involvement with Truckfest 2012, Laura Nelson, RTITB's Operations Director said: "RTITB last attended Truckfest in 2000. With the Driver CPC deadline looming, we felt that 2012 was the perfect time for us to appear again. Truckfest is one of the only events that is specifically aimed at drivers rather than organisations, which made it the obvious choice in helping us reach out to those drivers who fall under the Driver CPC legislation."

All at RTITB are looking forward to what promises to be a great event and have lots in store for those in attendance. Tickets for Truckfest are on sale now and can be purchased via the official Truckfest website [here](#). To keep up to date with RTITB's involvement in Truckfest, visit our events page [here](#) or our [Twitter](#) page.

Meet the Team: Lee McNally

Lee has worked for RTITB since



These informative and educational animal themed posters highlight correct and safe practices to follow and come in two different packs of five; one designed for **LGV**, the other for **Lift Truck**. A great addition within any warehouse, our safety posters are available in the following formats (prices per pack of five):

A3 size: £11.40 +VAT
A2 size: £50.53 +Vat
CD file format (separate discs for LGV and Lift Truck): £101.06 +VAT

Details of all products and publications in the Assist range can be found via our website here. Alternatively, contact the Assist team on Tel: +44 (0)1952 520200 (option 3, option 6) or Email: assist@rttb.co.uk.

Company Fined for Breaching Prohibition Notice

A company in Barking has been fined by the Health & Safety Executive after violating a prohibition notice which prevented them from using a specific forklift truck. The use of a lift truck under this notice is a serious violation of health and safety law and could have seriously endangered the firm's employees.

For more on this story, [click here](#).

Are your Workers Safe?

An industrial waste firm has been fined after it was discovered that their warehouse did not have sufficient safety systems in place to protect their workers. This serious error led to one employee suffering from life-threatening injuries after being struck by a forklift truck. The simple implementation of marked walkways or a one-way system could dramatically have reduced the chance of this incident occurring.

To read more on this case, [click here](#).

April 2008, initially joining the company as an administrator on the NORS Team. After specialising in RTITB Accreditation, his role evolved when he was promoted to Senior Administrator, before working his way up to his current role as **Administration Manager**.



After obtaining a BA Hons in Media and Communication Studies from the University of Wolverhampton, Lee worked in a number of different temporary roles before joining the Department for Work & Pensions as a call centre operative, dealing with crisis loan applications, employer vacancies and general administrative duties.

In the four years that Lee has worked for RTITB, he has gained knowledge in all aspects of the company. Within his new role, Lee is responsible for overseeing administration processes and focusing on the maintenance and development of our databases and IT infrastructure, whilst also overseeing RTITB's Quality Management System.

To contact Lee, please call +44 (0)1952 520208 or alternatively, email: lee_mcnally@rttb.co.uk.

Accreditation Spotlight: Forklift Training Ireland



We are forklift truck training specialists, providing RTITB accredited forklift operator training to companies anywhere in Ireland. We specialise in offering on-site forklift training for all types of forklift trucks and experience levels - from novice to the more experienced. As **on-site training specialists**, we understand the need for you

to continue your business operations. As a result, we will work with you to schedule training so that disruption to your business is kept to a minimum.

We can provide your business with trained forklift instructors nationwide, to work onsite with your staff, on your equipment, including Counter Balance and Reach Truck. Our forklift training packages work around you and the day-to-day running of your business. Our instructors can fit around any shift pattern; early morning, nights, or even weekends - at NO EXTRA COST.

The benefits for businesses that invest in forklift training far outweigh the cost of any training course. Aside from meeting your health and safety requirements, a skilled workforce will result in a more efficient handling operation and fewer accidents. All of our forklift training certificates meet health and safety requirements, and our instructors are fully trained, certified and highly skilled in their given field.

Contact us today to discuss your training requirements on:

Tel: 00353 6734750, Email: Michael@forklifttrainingireland.ie, or visit our website at: www.forklifttrainingireland.ie.

Driver CPC Spotlight: Training Development Services



Training Development Services was established in early 2010 and is a Master Driver Consortium member.

The company is already very well established and recognised within the Transport/Warehouse training sector and has a very good

client base, including a number of major Blue Chip companies. Based in Northampton, close to Junction 16 of the M1 Motorway, provides us with easy access to customers both locally and further afield.

Nick Pearmain (Owner) an experienced LGV/FLT instructor set up the company in order to share his knowledge commercially following on from his previous employment with Gist Ltd, with whom he still has a very good working relationship.

Initially forklift truck training was the main work undertaken by Training Development Services but over the last 18 months this has expanded to include Driver CPC training. The companies aim is to work closely with their customers to raise the standards of driving and to ensure their safety levels are maintained at all times. "We look at our

work as long term projects not just isolated jobs.”

All enquiries should be made by email or telephone. For a full list of the courses available, please contact Nick Pearmain at nickpearmain@yahoo.co.uk or telephone 07511301003.

Christmas Opening Hours

RTITB would like to wish all of our customers the very best over the coming holiday period and a Happy New Year. This year we have once again made a donation to Brake, the road safety charity, as an alternative to sending Christmas cards. For more information about Brake and how you can donate to this worthwhile cause, visit www.brake.org.uk.



Our opening times over the festive period are as follows:

Thursday 22nd December: 9am – 5pm

Friday 23rd December: 9am – 12:30pm

Monday 26th December – Monday 2nd January 2012: CLOSED

For any emergency Master Driver Registration Scheme administration issues during this time, please contact **Laura Nelson** on 07841158094. If there is no answer, please leave a voicemail message and she will return your call as soon as possible.

Our offices will reopen on **Tuesday 3rd January 2012**. Opening times as usual (9am – 5pm)

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