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## New GV262

The Department for Transport (DfT) has published an updated version of the Drivers Hours and Tachograph Rules - GV262-03.

You can download it here:

[Drivers Hours and Tachograph Rules](#)

## Red Tape Challenge - Focus on Health and Safety

The Government has launched a website that offers the public, businesses and community organisations the chance to have their say on regulations that affect their lives.

## Launch of On Customer Premises Instructor Training



has long been the responsibility of accredited training centres. RTITB have worked hard to ensure that all accredited organisations are now able to offer and deliver this type of training to their customers, without compromising our high standards or putting established instructor centres at a disadvantage.

RTITB will be releasing more information in the very near future however, if you would like to register your interest now please email the Sales Team via [sales@rtitb.co.uk](mailto:sales@rtitb.co.uk).

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## RTITB Assist



You may remember that in November 2011 we rebranded RTITB products and publications to RTITB Assist, and along with this came a whole host of new products. So here is a quick reminder of what we have on offer:

16 trainers guides for a range of courses - if you would like to see other trainers guides available please get in touch.

Test marking sheets for 6 types of machinery including associated knowledge, pre-use check sheets for instructors and candidates and practical test marking sheets.

Visual aids including CD's, flipcharts and instructor powerpoint presentations.

Promotional items such as instructor bags and organiser files.

And last but by no means least, our runaway success from last year -our new Counterbalance Operators DVD.

All of the above can be mixed, matched and ordered as part of our starter pack with huge savings available.

Further information on all assist products can be found at [www.rtitb.co.uk/assist](http://www.rtitb.co.uk/assist) and if you are a registered instructor, accredited with us or part of our Master

The comments you make can help the government decide which laws should stay, change or abolished.

This is a brilliant opportunity to have your say on the four main topics of discussion:

1. General health and safety
2. Major hazard industries
3. Higher risk workplaces
4. Dealing with hazardous chemicals and materials

Only one week left - to have your say before 21st July 2011 [Simply click here!](#)

### Reversing fatality leads to refuse firm being fined £250,000

[Click here](#) for the full story that highlights the importance of having a fully trained banksman.

Banksman courses available from RTITB accredited organisations.

### MEWP accident leads to fines for plastering firm

[Click here](#) for the full story highlighting mis-use and lack of familiarisation training for a mobile elevated working platform

**TELL A FRIEND**

Driver Consortium, simply get in touch for your discount codes.

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## Bespoke Accreditation Services



Bespoke accreditation is one of the many services RTITB provides for our customers.

We have previously worked with:

**Calor Gas - LPG safe-refuelling course**

**Marshalls - blockpaving course**

**Kidds - removal services course**

**Total - locomotive course**

Do you have a course that you currently deliver internally and would like some official recognition and auditing of? Or perhaps you have an idea of a course you would like to develop in conjunction with RTITB?

If so please contact [sales@rtitb.co.uk](mailto:sales@rtitb.co.uk) or call 01952 520207 for more information

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## National Finals - something to be proud of!



The National Finals for the RTITB Operator of the Year Competition 2011 have now finished.

The events that took place in Castleford, Glasgow, Dublin, Bridgend and Tamworth during April, May and June, have been hailed a huge success by all who attended and participated.

The Finals were attended by training organisations, employers, instructors and the general public and there was plenty to keep them excited, from caricature artists, Nintendo Wii competitions and of course, the chance to watch the skill and talent demonstrated from the best 60 NORS registered operators in the UK and Ireland during testing.

The competitors took part in two practical tests (The BBC and Platinum Ring), a pre use inspection and a visual theory test- where competitors were asked to watch short clips from the new RTITB Counterbalance Operators DVD and answer 10 open ended questions on what they had seen.

Each day concluded with prizes, certificates and speeches being given on the day of the finals from Laura Nelson (RTITB Operations Director) and a representative from the Health and Safety Executive/Authority (HSE/HSA)

From the National Finals the 10 Grand Finalists that will be competing to be crowned the RTITB Operator of the Year 2011 can be announced as:

[Gary Maher, trained and employed by TNT ExpressService UK & Ireland](#)

[John Wainwright, trained and employed by Tata Steel!](#)

[Robert Watson trained by John McWhinnie Forklift Training and employed by bpi.visqueen](#)

**Simon Bottomley trained by Manx Industrial Training and employed by Nazaleze Ltd**

**[Samuel Millar trained by Woodhill Training Services and employed by Wright Buses](#)**

**[Brendan Meagher trained by Jungheinrich Lift Truck and employed by P2 Finishing](#)**

**[John Thomas trained by I.T.S UK Ltd and employed by Tesco PLC](#)**

**[Stephen Roberts trained by Gatewen Training Ltd](#)**

**[John Lawson Jnr trained and employed by TNT Fashion Group](#)**

**[Colin Prices trained by AES Training Services and employed by Cables To Go](#)**

RTITB are now busy with final preparations for the highly anticipated Grand Final. We would like to take this opportunity to invite you all along to the Grand Final which will take place at our headquarters in Telford on September 16th from 10am until 3pm. For a map of how to find us please [click here](#).

The day will include all 10 competitors taking part in 8 tests. Along with various entertainments, games and competitions, it also offers the opportunity to meet all of The RTITB Team and have a look around our headquarters. To book a place please visit [www.rtitb.co.uk/fltcompetition](http://www.rtitb.co.uk/fltcompetition)

Hope to see you there!

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## **Logistics Link Live**



On the 8th and 9th June 2011, RTITB exhibited at Logistics Link Live for the very first time.

Logistics Link Live gave organisations the chance to exhibit, visit other stands, see brand new innovations and network among the niche suppliers under the huge ceiling of hall 3 at the NEC Birmingham.

RTITB used this opportunity to promote the Master Driver CPC Consortium and its members, we offered massive savings on Consortium membership along with huge displays that highlighted our members and using [www.rtitb.co.uk/cpcsearch](http://www.rtitb.co.uk/cpcsearch) to find a provider and course for Driver CPC training.

Alongside this we had a live demonstration area that held two tests from the 2008 Operator of the Year Competition, this allowed any NORS registered lift truck operators/instructors to compete.

The competitors on each day had a chance to win a free lift truck instructors course at the RTITB Academy. The winners can now be announced as:

**Nigel Owen - Honda UK Manufacturing**

**Michael Guess - Honda UK Manufacturing**

**Simon Richards - System Training**

**John Hamilton - ETL Ltd**

Congratulations to you all and thank you to everyone that came along over the two days to say hello

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## Introduction to a member of the team



Leeanne Williams (Front Left)  
Finance Director

Leeanne joined RTITB in August 2007 as the Accounts Manager.

She is qualified with AAT (Association of Accounting Technicians) and is currently awaiting on ACCA results (Association of Chartered Certified Accountants).

She also deals with RTITB's human resources and was promoted to Finance Director in August 2010.

Leeanne is very approachable and is always willing to discuss any financial queries you may have.

To contact Leeanne please call 01952 520206 or email [leeanne\\_williams@rtitb.co.uk](mailto:leeanne_williams@rtitb.co.uk)

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## Toyota Material Handling – Partners for life

# TOYOTA

## MATERIAL HANDLING

stronger together

Toyota Material Handling is the world's number one supplier of materials handling equipment and has built its success on quality products, customer satisfaction and a strong service network.

Home to the world's best selling Toyota forklifts and BT warehouse trucks; Toyota offers a single point of contact for all your materials handling needs. From single truck users to large fleet users Toyota have the product and support services to be a strong business partner.

Our mission is to be the first choice partner for all customers looking for material handling solutions. With over 60 years experience in the UK materials handling industry Toyota is positioned to deliver market-leading levels of customer service, building on Toyota's reputation as one of the UK's most trusted brands.

### The Strength of the Toyota Group

Toyota Material Handling is part of Toyota Industries Corporation (TICO), an industry leader and one of the most respected companies in the world. Toyota was founded in 1926 by Sakichi Toyoda, whose automatic loom revolutionised the Japanese textile industry.

Today Toyota remains committed to the pursuit of product innovation and creativity. World-class technologies like the Toyota System of Active Stability (SAS) and the unique BT tilting cab have enabled us to provide products that contribute to improving safety and productivity for our customers.

Toyota has long been synonymous with safety and our product and service solutions are designed to help our customers improve safety in the workplace.

### **A Unified National and Local Service**

Toyota has a reputation for excellence on a global scale but it is only by acting locally that we have earned the highest levels of customer satisfaction in our industry.

Toyota Material Handling provides the highest level of service support throughout the UK. With over 400 service technicians who operate locally, our service team guarantee we will respond to your breakdown within 4 hours during normal business hours.

Through a single service agreement, customers are guaranteed the fast nationwide response they need, the close local working partnerships they clearly value, and support with the promise of consistent quality standards.

Toyota customers benefit from global resources, national coverage and local support.

To find out more call 0870 850 1409 or visit [www.toyota-forklifts.co.uk](http://www.toyota-forklifts.co.uk)

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## **Forkliftaction.com – one online place for all your materials handling needs**



**Do you work with Forklifts?**

Then Forkliftaction.com is the one online business centre to answer all of your materials handling needs.

Stay up-to-date with industry news, technology, trends and business within the marketplace. Gain easy access to suppliers, professionals and experts to help you within all aspects of your business.

Whether you are in the market for a (new or used) forklift, you have technical queries about running your forklift, you are looking for a new supplier, a mechanic, you manage a fleet of forklifts, work with forklifts or supply to the forklift industry, you will find relevant information, business leads and a range of useful resources on Forkliftaction.com. We can even help you sell your old equipment.

Forkliftaction.com features a comprehensive business directory, listings of used forklifts, pallet handlers, telehandlers and container handlers for sale, job vacancies, buzzing discussion forums, equipment specifications, industry events calendar, photo galleries and much more...

Learn about new technology, products, corporate moves and market reports through Forkliftaction.com News. Our up-to-date, independent news has an estimated readership that exceeds 190,000, and is emailed weekly to over 52,000

industry professionals worldwide.

With over a decade of experience, Forkliftaction.com is established within the industry, appreciated by its readers and recognised by advertisers.

To find out more about Forkliftaction.com contact us, we'd love to hear from you; or register now for your free weekly online newsletter.

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You can also find us on [www.twitter.com/forkliftaction](http://www.twitter.com/forkliftaction)

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## Accreditation Spotlight: Irish School of Motoring!



With 50 years of experience behind us, the Irish School of Motoring (trading as ISM Training Services) is Ireland's leading Driver Training Organisation. With an unrivalled network of over 160 qualified instructors across the country and a state-of-the-art training facility in Dublin, ISM is equipped to support the needs of our wide range of commercial clients.

ISM's commercial training division possess extensive experience in providing the most comprehensive and cost-effective driver training solutions today. Our reputation has grown from our ability to meet the requirements of the most demanding clients. We have helped our customers significantly reduce their overall costs by implementing the most effective Driver Training Solutions to meet and exceed their expectations.

To view the full range of ISM's training solutions please [click here](#)

What makes us different?

ISM provides a unique and personalised service to all our clients, no matter how large or small and as a company we are distinguished by the following key qualities:

- Family owned and operating since 1961
- An unrivalled network of over 160 instructors providing training in all 26 counties
- All ISM instructors have trained through our own Instructor Training College to ensure we have full control of performance and standards
- ISM is one of Ireland's largest providers of Driver CPC courses
- ISM has the largest fleet of Rigid Trucks in the Driving School industry
- ISM is an approved IBT Training Organisation / CPC Training Provider / ADI Training Provider
- ISM can offer a comprehensive range of additional services and solutions for its clients, ranging from eLearning to a wide range of driver instruction modules

Irish School of Motoring Ltd are an established RTITB and FÁS Accredited and Approved Forklift Truck Training Organisation. We provide forklift training and certification to clients on site and at our dedicated training centre in Dublin. ISM specialise in accreditation on all categories of Forklift; Counterbalance, Reach Truck, Pivot Steer Trucks and Power Pallet to help candidates achieve their forklift license for employment.

Despite the current economic conditions in Ireland ISM Training Services has grown to be one of the biggest training providers in Ireland.

The principles of integrity and professionalism within ISM have served us well in the past and we look forward to a long and happy association with RTITB.

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## Driver CPC Spotlight: Centrain-National!



Centrain National is a Birmingham based Training Academy that delivers various courses including Driver CPC.

We have delivered Driver CPC courses to many companies that range from one man bands to companies that have depots nationwide.

At Centrain we pride ourselves on the job we do, not on the people we know. We deliver all Modules on the CPC apart from Module 3B Driver Assessment, we can travel to any part of the country and we have excellent on site facilities that can cater for all classes big or small.

Remembering that all modules have to be completed by 2014 we can foresee a large influx of drivers panicking to get all the modules done at the last minute and being hit by a dramatic price hike and a possible waiting list. Beat the rush and save in the pocket by booking early.

Contact Centrain National on 0121 665 6550 or email [garry@centrain-national.co.uk](mailto:garry@centrain-national.co.uk)

Alternatively for further information please visit [www.centrain-national.co.uk](http://www.centrain-national.co.uk)

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