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Brewery fined after driver is hit by forklift truck

A brewery in Burton-on-Trent has been fined after a delivery driver was hit by a forklift truck while on site.

Click [here](#) to read more on the importance of safe and correct operation in the workplace.

Firm fined £150,000 after lorry reverses into worker

An Essex based company has been fined

It's time to act National and International CPC exam changes



The impending changes to the Driver CPC qualification have had many industry professionals in a panic of late. However, as important as these changes will be throughout the industry, it is vital that operators concern themselves with the National and International CPC exam changes that will take effect in a matter of weeks.

These changes have caused quite a stir throughout the industry, as the 4th December 2011 deadline will be the last chance for operators to obtain these qualifications individually. Should a candidate who possesses part of the National CPC fail to complete and pass the exam, they will be required to re-sit the entire examination again. There is also a strong belief that the new exam will be demanding – both in terms of cost and time.

Currently, the National and International CPC exams are regarded as two separate qualifications. Any candidate who wishes to complete their National CPC qualification will have until the last official exam, on 2nd December 2011, to do so. Any operator who already possesses a National CPC qualification, but wishes to obtain their International CPC, will have until the end of 2012 to complete this. Whether or not the exams will take longer to complete or will cost more is not yet known, but it is believed that these aspects of the exam changes will be dependent on the awarding bodies.

The new syllabus is expected to be released this month, answering many of the questions that operators will have regarding the changes and how they will be affected. RTITB will be keeping all of our customers updated on these changes as they are released. However, regardless of what the new syllabus will entail, it is important that operators act now in order to get their qualification completed in time for the deadline.

There is a worry that space on courses will be limited but it is only by acting now and making sure that you complete the necessary modules in time that you will eliminate the issues associated with the changes.

RTITB have courses running all the way through to December and will be holding revision days ahead of the deadline. For information on courses available through the RTITB Academy, visit our website [here](#) or contact our sales team directly on 01952 520214.

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RTITB Operator of the Year 2011 Competition comes to a triumphant end



On Friday 16th September, the wait was finally over as the RTITB Operator of the Year competition came to an end. After months of waiting, our 10 Grand Finalists were finally able to get their teeth into the

£150,000 and ordered to pay £19,000 in court costs after an employee was seriously injured when his skull was crushed by a reversing lorry.

Click [here](#) to read the full story.

TELL A FRIEND



variety of tests we had to offer, with each testing their level of operator skill and knowledge in a different way. Each and every competitor displayed excellent lift truck operating skills but unfortunately, there could be only one winner.

Following the day's events, Gary Maher was declared the Operator of the Year 2011, winning a brand new Toyota Aygo Ice. Gary was a re-entrant from the 2008 competition and was trained by TNT Express Services UK & Ireland. Our first runner up was Colin Price, trained by AES Training Services Ltd. Colin won £2000 worth of holiday vouchers; while Simon Bottomley, trained by Manx Industrial Training Services, was awarded with the second runner up prize of £1000 worth of shopping vouchers.

The end result of the Grand Final came following a great deal of hard work, support and dedication from a number of parties. Starting from the core, the competition would not have been what it was without the dedication of the accredited organisations with whom we work. Not only do accredited organisations provide safe, efficient and thorough training, but they also help us in our mission to set standards within the industry. We would like to thank all of our accredited organisations and congratulate them on the hard work they have put in training the operators who were a part of this year's competition.

In order to make this competition bigger and better than its predecessor, we knew we had to think big. It was thanks to the support of our sponsors, Toyota Material Handling UK and TNT Express Services UK & Ireland that our vision became a reality. From providing us with locations to hold two of our National Finals, to providing the trucks which were used throughout the competition and devising the logistics throughout the competition, the overall success of the competition was in part thanks to the great level of support these two companies provided. We would also like to thank DLT Training Ltd, GTG Training Ltd, and Daralinn Training + Consultancy, for providing us with fantastic venues in which to hold the Welsh, Scottish and Irish National Finals.

We have been elated and overwhelmed at the response to competition. From the reaction of the competitors throughout each of the National Finals and the Grand Final, their friends, families, employers and trainers who have continued to support them; and the press who have helped us to promote the importance of this competition, in particular, our media partner Warehouse & Logistics News, the response to this year's competition has been fantastic. In order to further cement the importance of safe, properly trained lift truck operators to the logistics industry, we will continue in our efforts, we look forward to seeing just where this competition will go from here. Bring on 2013!

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RTITB Master Driver Consortium: Consultation Groups



We are always looking for ways to improve our products and services in order to increase customer satisfaction and strengthen the relationship we have with our customers and members of our Master Driver Consortium. Therefore, we are announcing the establishment of 3 Master Driver Consortium Consultation Groups. These groups will be divided into Drivers, Instructors and Business Owners or Managers, with each group consisting of 10 members who will be selected on a first come, first serviced basis.

If you would like to be part of the consultation group, please email masterdrivercpc@rtitb.co.uk with the subject line: CONSULTATION GROUP. We are also asking all current Master Driver Consortium members to email masterdrivercpc@rtitb.co.uk with 3 courses they would like to see developed, in order of preference.

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Counterbalance Operators DVD



In November 2010, RTITB launched their re-branded products and publications range, Assist, to coincide with the launch of the Counterbalance Operators DVD. The 2-hour DVD is a comprehensive visual aid which can be utilised by instructors, employers and regulators alike. The first DVD of its kind, it informs the viewer of correct practices and the reasons behind adhering to these practices. The DVD played a pivotal role throughout the Operator of the Year

2011 National Finals, acting as part of the associated knowledge task completed by all finalists.

Covering over 20 chapters, including an introduction to the truck, right through to manoeuvring, stacking, racking and safe re-fuelling, the Counterbalance Operators DVD has been acknowledged as an innovative training tool which can help eliminate the many issues associated with not abiding by correct operating procedures. The DVD can also be purchased in a special bundle, along with the Counterbalance Instructors PowerPoint Presentation. The presentation covers the theory aspects of the Counterbalance Operator course, and perfectly complements the material in both the Counterbalance Operators DVD and Counterbalance Trainers Guide.

Dave Copping, Operations Learning & Development Manager, TNT Express Services UK & Ireland said of the DVD:

"The DVD provides an excellent insight into correct operating techniques. TNT is always keen to invest in their people and this is represented in the standard of training all employees undertake in their job roles. The Counterbalance Operators DVD will play a major role in ensuring all lift truck operators continue to receive the highest quality training available."

For more information about RTITB Assist, click [here](#).

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Coach & Bus Live 2011



This year, Coach & Bus Live returned to the NEC Birmingham, bringing together over 200 exhibitors under one roof.

Held just 10 months before the heavily anticipated London 2012 Olympics, which will see the largest single use of public transport in UK history, the event has never held so much importance to the public

transport industry.

For the first time ever, RTITB exhibited at Coach & Bus Live, promoting Driver CPC for PCV. In order to mark this special occasion, we offered some fantastic deals to our new members, including half price products and freebies. The event, which had an expected attendance of over 6,000, also provided a fantastic opportunity for visitors to meet members of the team and learn more about the products and services RTITB offer.

The exhibition proved to be a great success for RTITB, allowing us to not only effectively promote our services, but also, it helped us to highlight our Master

Driver Consortium members and the training they provide.

If you would like to find out about future events and exhibitions that RTITB will be attending, visit our events page [here](#).

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Meet the RTITB team: Alex Samson



Alex joined RTITB in July 2011 as our Course Developer. Alex will be responsible for the redevelopment of the Master Driver CPC courses that RTITB currently offer.

After obtaining a BA in English Literature at the University of Wales, Wrexham, Alex worked for a publishing house as an editorial assistant, before moving into technical writing and course development. After working at XOU Solutions, a network auditing and security software developer, as a technical author for three years, Alex joined ITEL in a similar role, before being promoted to their multi-media training content developer.

To contact Alex, please call 01952 520200, or email alex_samson@rtitb.co.uk

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Meet the RTITB team: David Orrell



David has recently joined RTITB as our Master Driver Consortium Support Manager. Along with providing advice on all matters related to Driver CPC, David will also be working intensively on the development of the current Master Driver Consortium membership.

David, who now runs his own freelance consultancy, Skills Compass, has previously worked for Skills for Logistics (joining in 2004), the Sector Skills Council for the freight logistics industry in a variety of roles including on the DSA's DCPC stakeholder and development groups. A former career serviceman in the Logistics Branch of the Royal Navy and police officer in Cambridgeshire Constabulary he previously worked for 12 years as Eastern Area Manager for the Road Haulage Association with national responsibility for the Association's Careers and Training and Security Committees.

To contact David, please call 07795191042, or email david_orrell@rtitb.co.uk

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Accreditation Spotlight: Apex Training Services



Apex Training Services have been a part of the transport training industry since 1983. We have experienced instructors who all come from professional driving or logistic backgrounds.

With their knowledge and ability, they will not only make your course informative but enjoyable. Our instructors are able to ensure that you are well equipped for a first time pass and their high candidate success rate clearly reflects the quality of tuition you will receive. It is this success that has now placed us in a position of being one of the largest Industrial and Transport

training providers in and around the Cambridgeshire, Lincolnshire, Bedfordshire, Northamptonshire and surrounding areas.

We can cater for a wide range of requirements within the industrial and transport industries from basic CBT Motorcycle training, to LGV & FLT Operator/Instructor courses, and much more. Most of our training courses are conducted at our purpose built and fully integrated training centre in Peterborough, catering for your training needs - all under one roof. However, depending on your course requirements, we can also come to you.

For more information, contact the training office on: 01733 567478, or visit our website at: www.apextrainingcentres.co.uk

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Driver CPC Spotlight

Unfortunately we were not approached by any members of our Master Driver Consortium to feature in this newsletter. However, should you wish to appear in one of our spotlight features, please do not hesitate to contact us at: marketing@rtitb.co.uk

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Warehouse & Logistics News: Supporters of the RTITB Operator of the Year 2011



Warehouse & Logistics News, the leading publication for the warehousing and logistics industry, have played an active and supporting role throughout the Operator of the Year 2011 competition.

Publishing regular news stories, interviews, advertising and progress updates as the competition progressed; they have actively kept their readers and followers of the competition well informed of the outcome of every stage, from the National Finals, all the way through to the Grand Final. Publishing Editor, James Surridge said of the competition: "We believe the RTITB Operator of the Year competition is a fantastic initiative which will do a huge amount in raising the awareness of the need for lift truck operators to be trained to the highest possible level of safety, and to maintain their skills throughout their careers."

For more information, please call James Surridge on 01923 272965, or email warehouse@flame1.com. To read coverage of the competition, visit www.warehousenews.co.uk.

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Buyagift.com



Buyagift is the UK's leading gift experience company, with over 4,000 amazing gift ideas and once in a lifetime experiences, including Ferrari driving and hot air balloon flights.

Founded in 1999 by Daniel Mountain, where it started in a bedroom at Dan's family home in Muswell Hill, Buyagift now has eleven successful years of business behind them, with a lively HQ and almost 100 employees. The company also recently expanded into Europe with their French operation, Coolcadeau.fr, in Paris and Zonaregalo.com in Spain.

Along with their once in a lifetime experiences, Buyagift also offer luxury experiences, including a 5* theatre break, or relaxing spa day. For those who are experienced enough already, Buyagift offer a fantastic range of gifts including

Champagne, flowers, hampers, beauty products and gadgets. As well as ensuring they have the largest range in the industry, Buyagift are always working to ensure satisfaction at every level, and pride themselves on their commitment to customers. And the good news doesn't stop there. For every gram of carbon released on their experiences, Buyagift work with the environmental charity, Cool Earth, to off-set for grams – making a positive difference to the environment.

So, whatever your gifting needs, please visit www.buyagift.com to view the great range of experiences and gifts we have to offer.

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