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An international metal-processing company has been fined £12,500 after one of its workers was run over by a forklift truck in Bolton. Manchester Crown Court heard that items of stock had been left in the aisle, narrowing the route for the truck, and that there was not a separate walkway for pedestrians.

The injured worker has been left with a badly damaged right leg as a result of AMS's poor health and



Farewell to the Managing Director

On 21st May 2010 Alex Nelson officially retired as Managing Director of RTITB Limited. Alex has been with the company for over 33 years.

Alex stepped up and filled the top spot in 2004 after former Managing Director Chris Williams left the company. He quickly began developing RTITB in to the company we are today. His main objectives were to uphold standards whilst further increasing the focus on customer care.

Whilst Alex has been at the helm of the RTITB ship we have:

- Become the largest lift truck accrediting body in the UK and Ireland
- Built up The National Operator Registration System with over 210,000 qualifications entered and another 68,000 entered annually
- Increased the number of RTITB accredited sites by over 200

Alex also used his perception and industry knowledge to develop a Driver CPC consortium that enables training providers to reduce the high costs and extensive development time required to offer the highest quality Driver CPC training.

We would like to thank Alex for working hard for RTITB, for being a great boss and also a good friend. We will miss you, but look forward to carrying on your legacy.

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RTITB Invest in New Telephone System

Many of our regular customers may be aware of the difficulty they have had reaching us, we have invested significantly in a new telephone system, which will enable us to handle the calls we receive more effectively. We are currently in the set up stages and therefore would like to ask for your patience when trying to contact us. Hopefully everything will be running more efficiently and effectively very soon.

With the new telephone system we will be able to monitor

safety procedures. He had to take sixteen months off work and still has a swollen foot which makes it difficult for him to walk.

The company, which supplies raw materials to the aerospace and defence industries, pleaded guilty to breaching Regulation 17 of the Workplace (Health, Safety and Welfare) Regulations 1992 by failing to provide a separate walkway for pedestrians.

HSE Inspector Alex Farnhill said: "Measures should have been taken to ensure vehicles and pedestrians were effectively separated in the warehouse so they could both circulate in a safe manner."

Simon Docherty of RTITB recently held a presentation for Hereford Health and safety group in which he talked about adequate management of segregation for workplace traffic and pedestrians.

Poorly managed segregation of traffic and pedestrians accounts for approximately 19% of all workplace accidents

RTITB offer a one day course aimed specifically at those people who are tasked with managing or supervising lift truck operating in the workplace for more information on this course visit our website [here](#)

For further guidance on how to manage this more effectively visit the HSE publication titled 'Workplace Transport Safety' which is a detailed employers guide to help employers, managers and

how many people we have in the calling queue, so when it's busy we will put more people on the phones to ensure your calls get answered at the earliest opportunity

Direct dials now take you through to the queue for the team that you are trying to contact so that all call are dealt with in strict order of receipt

The main number remains as 01952 520200 but the options have changed, so please listen carefully and select the appropriate option for your need. This will help avoid your call being passed around from queue to queue when you get through to an administrator

Direct Dials Directory

07725 047075 David Higginbottom - Business Development Director

01952 520212 Laura Nelson – Operations Manager

01952 520207 Jane Hughes – Office Manager

01952 520218 Ruth Hughes – Marketing

01952 520206 Leanne Williams – Accounts

01952 520215 Simon Docherty – Standards Manager

01952 520209 NORS Team

01952 520204 Accreditation Team

01952 520214 The RTITB Academy

01952 520211 Master Driver Team

01952 520205 Accounts Team

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Don't let forklift operator safety be forgotten.

RTITB warns not to forget other workplace transport training obligations despite Driver CPC dominating current discussions

With the main emphasis over recent months for most employers being on Driver CPC, it is now timely to remind companies of their

obligations to continue their commitments to the other areas of their workplace.

In conjunction with the introduction of the second edition of the Workplace Transport Regulations in 2005, RTITB launched the National Operator Registration Scheme (NORS). This major new initiative completely transformed the lift truck training industry.

RTITB has operated, for many years, as an industry leading accrediting body, that has provided employers with quality trained lift truck operators, however, as standards and legislation evolve, RTITB has been quick to recognise that their standards need to keep in touch with new regulations but also remain workable for not only training providers but

supervisors make accidents involving workplace transport less likely.

For more Information please click [here](#)

Festival Sponsorship

New Festival – New Opportunity for Young People

Since September 10th 2009, 18 years olds have been able to learn to drive lorries (the previous legal age was 21 for category C vehicles and above). The current average age for an LGV driver is 51, this recent change to the legislation offers a real chance to bring a diverse range of skills to an industry that is central to the UK economy.

The RTITB Academy became the first organisation in Shropshire to promote this fact and help young people become aware of the opportunities available to them at a time where there are high unemployment rates amongst 18-25 year olds. The RTITB Academy specifically targeted this younger market by sponsoring a local music festival; Osfest which was held on the bank holiday weekend, May 29th-31st at Oswestry showground.

The RTITB Academy offers LGV driver training courses tailored to individual needs and all practical training is offered on a 1:1 basis, giving young people the best possible chance of passing their LGV driving test. The RTITB Academy really wants to support young people to succeed.

also employers.

RTITB lift truck accreditation can be obtained on several levels, all of which fall within the HSE guidelines.

A large proportion of accredited training providers provide commercial training either within their own approved training centres or on the premises of their customers. A little known fact is that employers can have their own training regimes accredited.

It's the job of RTITB via its national network of technical executives to install a criteria that although is simple follow, provides the training provider with a clear up to date route on how to provide 'adequate operator training'

One of the mandatory prerequisites of RTITB accreditation is to have all successful trainees registered via the RTITB NORS register. Information is provided via a secure extranet link directly to RTITB where the validity of the training is checked.

These checks are far reaching, checking details from the eligibility of the instructor to conduct the training to the duration of the course conducted. All candidates meeting the requirements of the RTITB accreditation scheme are issued with a unique RTITB registration number and if required a pocket sized ID card and Certificate of Basic Operating Skills. A candidate's registration lasts for a period of 3 years. Prior to expiry registered operators are contacted by RTITB and advised that renewal of their qualification is soon due and are also reminded to contact their original training provider for refresher training.

The advantages of such a comprehensive database of Lift Truck Operatives (currently running at 220,000 operators) are obvious and many, however, it primarily assists employers to comply with Workplace Transport Safety: An Employer's Guide (HSG136) paragraph 651 where refresher training should be considered after a gap of three to five years and paragraph 656 where information on Lift Truck Operators should be kept on a central register.

The RTITB main office is located in Telford, Shropshire and currently accredits over 450 organisations covering 600 sites across the UK and Republic of Ireland, and accreditation doesn't stop at lift trucks, in recent years many bespoke machine types from locomotives to mechanical block paving layers have been added to the already comprehensive list of work equipment that RTITB's network of industry experts approve.

For more information and details on accreditation why not attend a FREE "Becoming RTITB Accredited" seminar at RTITB Limited, Telford. Dates and booking information can be found at www.rtitb.co.uk/events/forthcoming; or telephone the accreditation team on 01952 520204.

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SETTING THE STANDARD

For more information contact

The RTITB Academy on
• 01952 520214
• Website Click [Here](#)

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Spotlight - Gist People Services

Since its inception little over a year ago, Gist People Services has developed in to an Industry leading

training company recognised by a host of awards over the past twelve months including Motor Transport Training awards for both Training and Safety.

Built on the foundation of the Gist core values of Customer Partnership, Innovation, Excellence in Delivery and People Focus our aim is to deliver high quality, cost effective, operationally aligned solutions consistent with our reputation in the logistics marketplace.

To compliment the rapidly approaching 15000 hours of driver CPC rolled out this year we offer a range of high quality training solutions independently and through the RTITB including:

- National Vocational Qualifications
- Skills for Life
- ITQ – NVQ for IT users
- Response to Redundancy
- FLT – reach and counterbalance
- Full range of Health and Safety courses including:
 - HSE Manual Handling
 - Accident investigation
 - Risk assessment
- Vehicle awareness
- Driver Assessment
- Safe and Eco Driving – industrial and occupational driver.
- Defensive driving - industrial and occupational driver.

To find out where your nearest training centre is located or to discuss how we can deliver training at your location please contact:

David Bowen on 01256 891111 or email david.bowen@gistworld.com

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Spotlight - Mantra

Flexible FLT Training from Mantra

Leading training and skills provider specialising in the automotive and logistics sectors, Mantra Learning offers a full range of courses and learning opportunities to help people who drive for a living strengthen their careers.

Mantra's forklift truck training can help people at every stage of their

career: from a novice course lasting five days, to a three day experienced operator course and a one day refresher course, the training can cover both counterbalance and reach trucks.

With a current pass rate of 93%, Mantra is proud to help its learners achieve over and above the national average. Benefiting from purpose built RTITB accredited North West training facilities in Manchester and Warrington the sites are easily accessible from motorway networks.

Mantra's eight fully qualified RTITB instructors have over 85 years' combined experience and all the courses are fully RTITB approved, with passes registered with the National Operator Registration Scheme (NORS) via RTITB.

Skilled at tailoring the courses to the individual's specific needs and availability, Mantra helps people from all walks of life: from people who are unemployed or about to be made redundant, to fully employed people who just want to brush up on the latest techniques and developments in the industry. With this in mind, FLT training can, in some circumstances, be accessed via NVQs, for example Plant Operations.

For further information visit www.mantralearning.co.uk or call 0161 653 5767.

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Spotlight - HFT Forklifts Ltd

HEREFORD MATERIALS HANDLING FIRM SUPPLIES ITS BIGGEST-EVER FORKLIFT

HFT Forklifts Ltd has supplied one of the world's largest 4-directional forklift trucks to a customer specialising in the design and production of hi-tech modular buildings.

The £0.25 million, 25 tonne C25000 forklift was specially designed by Combilift for HFT's customer, BladeRoom, for lifting and manoeuvring 18-tonne modular data centres.

Measuring around 14 by 4.2 metres and housing banks of computer servers and IT equipment, the data centres are manufactured under exacting conditions in modular form to provide an energy-efficient, fully fitted out 'plug and play' solution for BladeRoom's customers. Key to the manufacturing process was a watertight handling system, and it quickly became apparent that conventional materials handling vehicles would simply not be up to the job of moving the huge finished modules around the site in Cinderford, Gloucs.

BladeRoom called in HFT Forklifts to advise, and a four-way partnership was established between HFT, BladeRoom, the designers at Combilift and their regional distributor Abex Ltd. to develop the perfect solution.

As BladeRoom was already getting good service from its

existing 12 and 4 tonne 4-way Combilift trucks it seemed logical to devise a much larger solution for the data centres.

The new truck measures 5m x 5m with a 3.2m high cab and can easily lift the fully fitted modules into place for pre-delivery testing. Modules can be placed rows allowing the C25000 to travel sideways along the aisles between them, and they can be double stacked, thanks to the machine's 4m lift height.

"The Combilift's flexibility to 'go anywhere and do anything' means we can proceed at the pace we need to fulfil our orders and cope with future growth," said BladeRoom's CEO Paul Rogers.

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Getting the most for your money from Driver CPC training

If you held your LGV licence before the 10th September, 2009, you will be required by law to undertake 35 hours of Periodic Training before the 9th of September 2014.

You could complete the training in a single 35-hour course, though it may be wise to consider spreading

the training, and the cost, over the whole 5-year period by completing a 7-hour course each year.

Before booking a training course it might be useful to consider the following:

- What does the price of the course include? For example, does the price include VAT. Also, there is an upload fee of £8.75, payable to the DSA; check whether this is included too.
- Does the training company you intend to use have a good reputation and are instructors suitably experienced and qualified?
- Although the law doesn't require you to take a test on completion of a Driver CPC Periodic Training course, RTITB Driver CPC courses do include assessments, giving you the opportunity to demonstrate that your knowledge is up to date in important areas such as Rules and Regulations.
- On successful completion of an RTITB Driver CPC Periodic Training course you will be issued with a Master Driver certificate, enabling you to demonstrate to employers your value as a prospective employee.
- Don't pay more than you have to but remember, the cheapest option doesn't always represent the best value for money.

If you need further information or advice, please feel free to give us a call on 01952 520211

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Increase your lift truck training income

The top 5 selling RTITB trainer's guides are as follows;

1. Counterbalance
2. Reach
3. Pedestrian Pallet Trucks
4. Mobile Elevated Work Platforms
5. Rough Terrain Telescopic Handlers and VNA (Joint)

RTITB accredited commercial providers could be missing out on valuable training income if they don't have offer training on these trucks, given their obvious popularity.

It's easy to add a truck to accreditation, visit www.rtitb.co.uk/products, purchase the guide of your choice (not forgetting to enter your discount code) and select the administration fee (one fee covers all additions done on the same day)

The RTITB nearest training provider search (appears on the RTITB website with over 7000 hits per month) uses the searcher's postcode and chosen machine type to provide the 10 nearest organisations....increase your chances of receiving a referral by offering training for all the trainer's guides published by RTITB.

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Find out more at www.rtitb.co.uk

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